



# FOOD FOR THOUGHT

~ A 2019 WORLD SCOUT JAMBOREE FOOD TEAM COMMUNIQUÉ ~

~ MAY 2019 ~

Many of you have waited anxiously for the time when training modules would be made available online, so you could quickly do something in preparation for the upcoming World Scout Jamboree! Those of you were excited when this appeared in your inbox:

## Safe from Harm Training Available

The Safe from Harm (SfH) course is intended to ensure that the World Scout Jamboree is an abuse-free environment. All adult leaders and International Service Team members must complete SfH training prior to arrival.

As busy as we are with food order assembly for 50,000 and all other aspects of readying the many areas of Jamboree Food Team for July, I must confess a bit of a cringe when the inbox contained that message and the training website indicated a stint lasting 2 hours, 25 minutes, 27 seconds in duration. So, whether you are 😊 or ☹ about this, I hope in the pages that follow to give you my firsthand experience about taking this course online and in doing so perhaps streamline things even a little the process. I hope to help you circumnavigate some obvious pitfalls that will cost you more time yet or frustration or both. So read on to be better prepared to take Safe From Harm – and by all means do this extensive training at home where you can pause, relax or stretch, get a cup of coffee\* or go to the bathroom, do something else and come back to it later or tomorrow or next week, anything but a marathon in a tent at the Ruby Welcome Center upon arrival before they will ever permit you on site. On that happy note let's get on with the roadmap to be SfH trained.

First you need to find your Jamboree Registration number. It will be in this format: 641-xxxxxx-xxxx. For those having trouble finding it in your records, it would have come from this email address if you are looking for it in your files: 2019 World Scout Jamboree [event-information@certain.com]. Find it now for you will need it to register your SfH and is easier to look before you are in the middle and have to stop.

Next you begin the fun process by creating a training account. Here is the link to click that will take you straight to it: [Take Safe from Harm Training »](#)



All the instructions are spelled out on that web page! Read them please. This newsletter isn't as comprehensive but is designed to be a sort of streamlined Reader's Digest to help guide you but if something odd happens please consult the master instructions!

That said, click this link which describes how to take the training and create your training account: [How to Take Training Guide and Registration](#)

This is a great resource and several colleagues on the Food Team have suggested I tell you to print it if you can. That way you can reference it easily as you are registering and taking the training.

Next it is worth noting that there are system requirements listed and having just gone through the entire training on an up to date version of Chrome I can attest that it works nicely, for what that is worth.

Next you open this link in a Chrome browser and establish your account:

<https://captiveprime.adobe.com/eplogin?groupid=8899&accesskey=e1mmgh01nur5c>

They will ask you for name, email and password and the password must meet these criteria:

Password must adhere to the password policy  
It must not be empty  
Must be between 8 & 32 character long  
Must have at least 1 uppercase, 1 lowercase and 1 digit character  
Must contain at least 1 special character from [ \_ ~ ! @ # \$ % ^ & \* ( ) ]

Once you enter it all they will send you an email and you will see this:

Your email has to be verified. Please check your inbox for a Welcome mail with a verification link. Once your email has been verified, you will be logged into the account.

So, go to your email program/app and find this in your inbox:

**Congratulations!**

**You have been enrolled into the World Jamboree Training for 24th World Scout Jamboree.**

Click [here](#) to verify and login to your account.



Naturally click where indicated to proceed. It will log you in (once you put in your password) and then ask you for your registration number (this is why it was nice to get it before you started):

### Complete your profile

We need additional information about you to make your experience better.

Please provide as much information as possible.

WSJ Registration Number

[Proceed](#)

Put that in and hit proceed. NOW you are ready to start with training. That process alone will take a little while, so please imagine doing this in the West Virginia heat or rain, or both, under some tent would be like. ☹️

Continuing on, once you log in you want to select 'Safe From Harm' **Certification** training – I added the highlight, so you could see it easily. Note in the instructions you must take the Certification training to print a certificate!

#### Recommended Learning

	<b>IST Experience Training</b> Course · Highly effective	<a href="#">Explore</a>
	<b>Safe From Harm</b> Certification · Recently published	<a href="#">Explore</a>
	<b>PCI for IST Retail Staff</b> Course · Recently published	<a href="#">Explore</a>
	<b>À l'abri des dommages</b> Certification · Recently published	<a href="#">Explore</a>
	<b>Experiencia IST Formación</b> Course · Recently published	<a href="#">Explore</a>
	<b>A salvo del daño</b> Certification · Recently published	<a href="#">Explore</a>
	<b>Formation IST Experience</b> Course · Recently published	<a href="#">Explore</a>



The when you select that you then must ‘enroll’ in the course – by of course clicking on Enroll button shown below:

The screenshot shows a course page for 'Safe From Harm'. At the top, there is a dark teal header with the course title. Below the header, the duration is listed as '2 hrs 25 mins 27 secs'. A blue 'Enroll' button is prominently displayed. To the right of the button, there are several course details: 'Deadline: 360 days from enrollment', 'Type: Non Recurring', 'Validity: Perpetual', and 'Badge: SAFE FROM HARM SCOUTS'. A 'What levels will I achieve after the Certification?' section indicates 'General - Level 1 (1 credit)'. On the left side, there is a box with the course overview: 'Self Paced | Author: Tim Rogers' and 'Course Overview: In Scouting, keeping children and young people Safe from Harm encompasses all areas of child and youth protection work. These aspects include a full range of strategies, systems and procedures designed to ensure the well being, development ...'. Below the overview box, it says '8 Modules'.

As you begin there is one thing that isn't quite clear in the training and that is the answer to a simple question: what is the “Listening Ear”? This is a common phrase for locations at each of the World Jamboree Base camps where you can seek help for many things. Here is a link I found that aptly describes it – for the Safe From Harm training often references it but never tells you exactly what or where it is. Many Food Team colleagues who have taken the course thought that bit of information would be most helpful to share.



- Contact the listening ear

2. Contact the Listening Ear. They will be located at clearly identified bases around the Jamboree site. They will accept reports on any problems, provide counselling support and pass on more serious cases to the appropriate service.





Continuing on with the course is now as easy as clicking start and you will get this screen:



If it doesn't play automatically depending on your device, hit the play arrow. I had to hit the one in the lower left because the one in the center didn't start it.

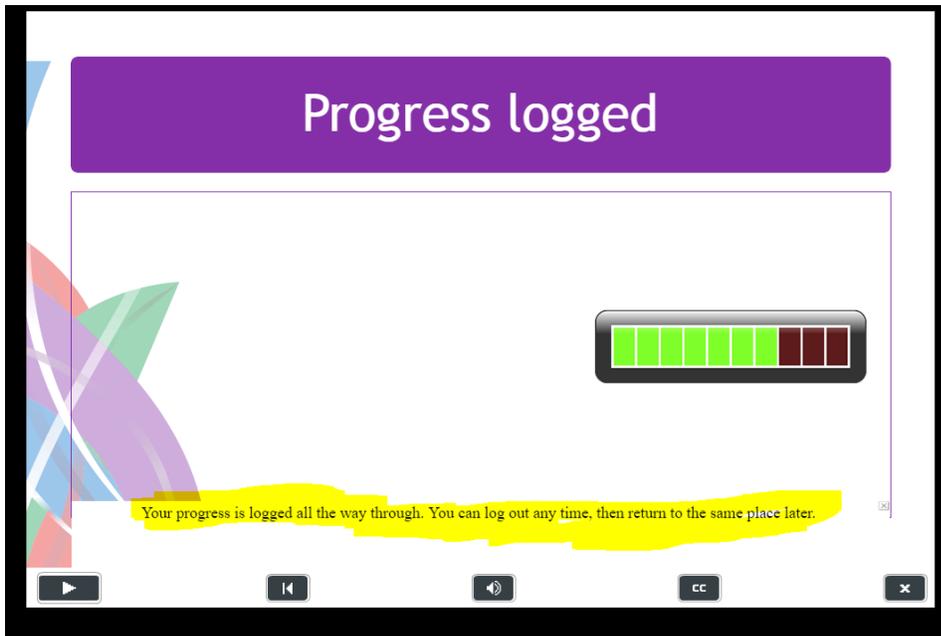
The audio and video will play and if you are like me you may want to read along in addition to listening. No words appear at first, but if you press CC (for closed captioning) the words show up:



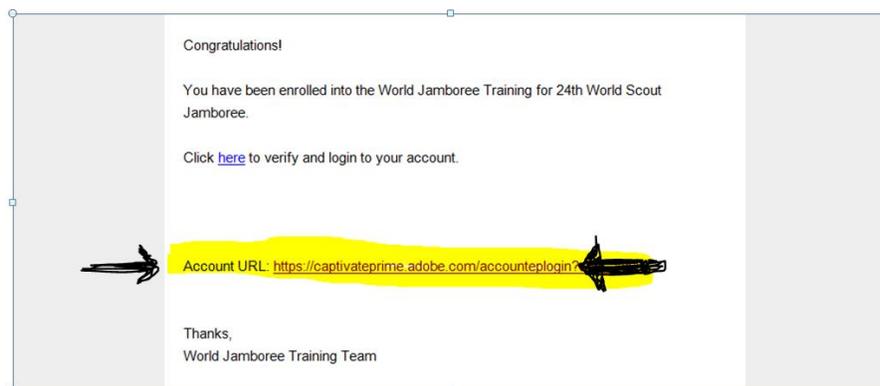
Now you begin and a little ways in you realize it has been well over half an hour since you started and you need some water, or the phone rings or pings and you



have to answer it. You get the idea – something mandates that you stop and the good news is that you can any time and as many times as you want. The program is very responsive and tracked perfectly the countless times I tested that. Here is what they quite accurately represent:



Now assuming you have just exited the program to get that beverage or break, you may be wondering how to quickly get back in – try this. If you go to the email they sent asking you to verify your account, there is a link directly to it once it is verified. It bounced me right back in automatically and even the next day brought me right to the login page:





Now back to the learning . . . there are seven modules and you must finish each, in order.

1: Abuse and discrimination - Length 12 minutes  
2: Cyber security - Length 16 minutes  
3: Two Deep leadership - Length 12 minutes  
4: Mental health - Length 35 minutes  
5: Respecting differences - Length 20 minutes  
6: Code of Conduct and local laws - Length 18 minutes  
7: Responding to incidents - Length 16 minutes

As you finish each module it tracks and records completion – see the green check mark highlighted by the red arrow I put in:

**Safe From Harm**  
Progress: 0%

Duration : 2 hrs 25 mins 27 secs

Continue

Deadline  
Apr 22, 2020

Type  
Non Recurring

Validity  
Perpetual

What levels will I achieve after the Certification?  
General - Level 1 (1 credit)

Unenroll from Certification

Safe From Harm Introduction  
SELF PACED  
Last Visited 12 mins

Safe From Harm Abuse and Discrimination  
SELF PACED 13 mins

Safe From Harm Cyber Security  
SELF PACED 17 mins

Safe From Harm Working Safely with Others  
SELF PACED

Safe From Harm Mental Health  
SELF PACED 36 mins

Safe From Harm Respecting Differences  
SELF PACED

Safe From Harm Code of Conduct  
SELF PACED 18 mins

Safe From Harm Reporting Incidents  
SELF PACED



Once you finish a module it continues automatically to the next, but if you exit and come back you have to start again. I found that it is best to click on the next module NOT the continue button – click the highlighted part (whatever module after last green check mark) not the button in the top right because that starts you at the beginning of the course each time for some strange reason.

**Safe From Harm**

Progress: 0%

Duration : 2 hrs 25 mins 27 secs

Safe From Harm

Self Paced | Author: Tim Rogers In Progress

**Course Overview:** In Scouting, keeping children and young people Safe from Harm encompasses all areas of child and youth protection work. These aspects include a full range of strategies, systems and procedures designed to ensure the well being, development ...

Module	Status	Duration
Safe From Harm Introduction	SELF PACED <span style="float: right;">Last Visited 12 mins</span>	12 mins
Safe From Harm Abuse and Discrimination	SELF PACED	13 mins
Safe From Harm Cyber Security	SELF PACED	17 mins
Safe From Harm Working Safely with Others	SELF PACED	
Safe From Harm Mental Health	SELF PACED	36 mins
Safe From Harm Respecting Differences	SELF PACED	
Safe From Harm Code of Conduct	SELF PACED	18 mins
Safe From Harm Reporting Incidents	SELF PACED	

**Continue** (crossed out)

Deadline: Apr 22, 2020

Type: Non Recurring

Validity: Perpetual

What levels will I achieve after the Certification? General - Level 1 (1 credit)

[Unenroll from Certification](#)

And don't try to skip to a future module. I did just to test it and got this error:

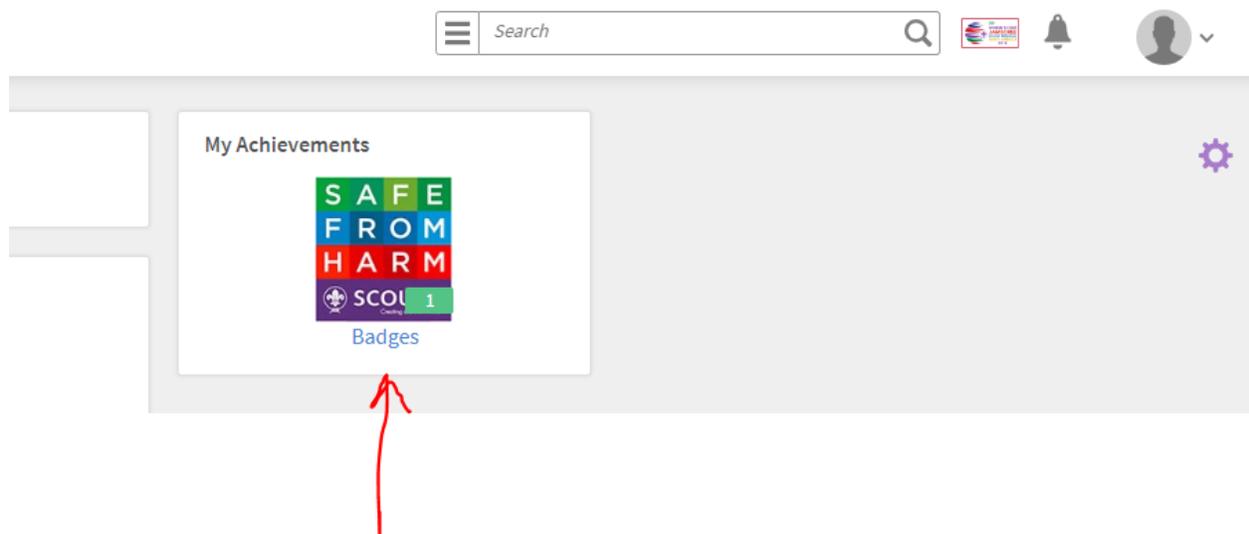
Cannot skip Modules in an ordered Course



So just work your way through the modules one at time. Every time you get up, think about the poor IST member or Scout leader who didn't finish this in advance and is spending the first three hours on Summit soil staring at a monitor. I'll say that enough that hopefully no one on Food Team is there!

Preaching aside, continue with the course until you reach the end. When you do it is a bit perplexing. The course just ends, and you will look for where to print your certificate. You won't find it! I spent more than a little time staring and looking for a button or way to prove I just completed it.

Fear not, there are ways and things that will happen automatically, but they don't tell you that. First thing is to check your inbox. I had almost instantaneously received an email congratulating on completion of Safe From Harm. That's nice I thought, but where is my certificate? So, I went looking for a way to print it (mostly so I could tell all of you) and found it. Go back to the main page as though you just logged in. In the top right corner after you complete the course you will see a Safe From Harm 'Badge' under 'My Achievements'. Click that:



You will get a list of your badges and the chance to download them in PDF:



## Badges

**Certifications** Download All: [PDF](#) | [Open Badge](#)

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<input type="checkbox"/>		<p>CERTIFIED Status: <i>Achieved</i> Completed <a href="#">Safe From Harm</a> on Apr 28, 2019</p>	<a href="#">PDF</a> <a href="#">Open Badge</a>
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Clicking PDF creates the following and that gives you what many are looking for – something to print and bring with you to the Jamboree that **PROVES** you took and passed the course:



*Congratulations!*

**Charles Victor Squire Lang**

*on earning the badge*



**CERTIFIED**

*on 28th April, 2019*

*For completing the Certification*

Safe From Harm

At the risk of missing the last chance to provide a good quote, here is one from the Safe From Harm training manual:

**NOTE: All adults age 18 and older are required to complete Safe from Harm training before they will be admitted to the jamboree. You must print a certificate at the end of Safe from Harm training modules to show and expedite your registration process to receive your credential at the WSJ. It is highly recommended that you complete the training before arriving at the jamboree.**



Now that this newsletter is on page 11, I have used up page space allowed for over five issues of *Food for Thought* at the promised two pages per issue. I'm sorry and I guess that means I am done writing to you for almost half a year. ☺ But sensing some of you will be ☹ if you don't get more details in June about arriving at the Jamboree, what to bring, and perhaps above all how we will welcome our fellow Jamboree Food Team members on arrival, I'll be back next month as usual. Until then, I remain yours sincerely in Scouting.